



ALCATEL OT-V212C

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Statement

Some of the contents in this guide may differ from your phone depending on the software of the phone or your service provider.

This product has been complied with the regulations of the National Telecommunications Commission (NTC).



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1. Your mobile

1.1. Basic specifications

Item	Specifications
Mobile Phone	Size: 98mm [L] × 44mm [W] × 12.3mm [Thickness]
	Weight: 60g approx. (Including lithium battery)
Screen resolution	128 × 128 pixels
Contacts	500 entries
Call Memory	30 entries
Message	350 entries
Li-Ion battery	Rated capacity: 670mAh
	Standard voltage: 3.7V
	Talk time: 100 to 180 minutes
	Standby time: 60 – 120 hours (approx.)
	Operating temperature: -10 °C to +55 °C

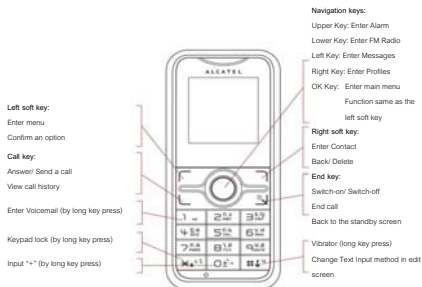
Explanation:

Standby time refers to the time when the phone although in operating mode is not used for making calls or remains idle. Standby time and call time are both related to the conditions of use, the network situation and the environment.

The SAR standard is 2.0 W/Kg. This phone's highest actual value: 0.86 W/kg.

Please make appropriate use of the product to reduce the effects of EMF.

1.2. Keypad indications



1.3. Main menu

From the main menu, use the navigation key to select the item you want. After selection, press the left soft key to confirm.



Recent calls:

Access the call history and call time.



Contact:

Access the contact; where you can search, create or delete a contact.

Set a speed dial number.



Alarm:

Access the alarm clock setting.



FM radio:

Access FM radio operation interface.



Messages:

Access the message; where you can read, write and send SMS messages.

Manage the settings applied to the message. Access voice mail.



Profiles:

Use this option to set the phone ringing mode, tone and volume.



Entertainment:

Access the games embedded in the phone.



Tools:

Access the stopwatch, calculator and world time.



Settings:

Access the display, phone and call setting. Set the security mode in your phone.

1.4. Screen icons



Signal strength indicator



Battery charging level



Silent mode



Vibration mode



New message received



Inbox full



Voice mail received



Missed call



Call forwarding activated



Alarm clock activated



Roaming state

2. Getting started

2.1. Removing the back cover



2.2. Inserting the UIM card

The mobile phone can only be used with the UIM card inserted. Press and hold the end key to switch off.

Insert the UIM card with the metallic contact downwards, sliding it into the slot as shown by the arrow, paying attention to the position of the slanted angle. To remove the UIM card, slide the card out in the direction shown.



Note: If the UIM card is removed without switching off the phone, phone will be powered off automatically.



2.3. Installing / removing the battery

Remove the back cover and remove the battery as shown (direction of the arrow).



3. Basic functions

3.1. Powering on / off

When the phone is powered off, press and hold the end key to power it on. If you have activated a password or a PIN code, you will be prompted to enter it.

When the phone is powered on, press and hold the end key to power it off.

3.2. Making a call

3.2.1. Entering the number directly

In the standby mode, use the number key to enter a phone number, then press the call key to make the call.

3.2.2. Dialling a number from contact

In the standby mode, press the right soft key to access Contact list and press the call key to dial the selected contact number.

3.2.3. Dialling a number from the call history

In the standby mode, press the call key to access the Outgoing calls, Missed calls and Received calls and press this key again to dial the selected number.



3.2.4. Speed dialling

In the standby mode, make a long key press on keys 2 to 9 to speed-dial a number. If you have not set the number for speed dialling, the phone will display "Speed dial is empty". Speed dial number 1 is set as Voice mail number.

3.3. Operations during a call

During a call, you can press the left soft key to:

Mute / Unmute the conversation.

Set Handsfree to be on or off.

Access the main menu.

3.4. Text entry

3.4.1. Text input methods

The phone includes five text input methods: Alphabetical English, T9 English, Alphabetical Thai, T9 Thai and Numbers.

3.4.2. Changing the text input method

In the text edit screen, long press the "#" to change the input method. Press the "" key to switch between the uppercase and the lowercase characters when you need.

3.4.3. Entering English

For T9 English method, as soon as you insert characters in sequence to form a word, the common word is automatically displayed. If this word is not the one you expect, use the up and down keys to select the required word. Then, press "0" to enter the word and insert a space.

Note:



a) We provide over 20,000 commonly used English words. If you enter the characters and cannot find the suitable word with the navigation key, you may insert it by using alphabetical English input method by pressing the relevant key repeatedly until the desired letter inserted.

b) The "" key is used to switch between uppercase and lowercase characters.

For Alphabetical English method, press the key labelled with the required character once to enter the first character, twice to enter the second character on the key and so on. Then, press "0" to enter the word and insert a space.

3.4.4. Entering Thai

For T9 Thai method, as soon as you insert characters in sequence to form a word, the common word is automatically displayed. If this word is not the one you expect, use the up and down keys to select the required word. Then, press the right navigation key to enter the word.

For Alphabetical Thai method, press the key labelled with the required character once to enter the first character, twice to enter the second character on the key and so on the right navigation key to enter the word.

3.4.5. Entering number

In Number mode, press the number key to enter the corresponding number.

3.4.6. Entering symbols

In English and Thai input mode, press key "1" to insert the common punctuation or long key press "" to access the symbol table. In Number input mode, press "" key to insert a "", and long key press "" key to access the table of symbols.

4. FM radio

Before start to enjoy FM radio, please install the headset which is provided in the package.

After access FM radio operation interface, multiple FM control function will be provided as follows:

Switch off: Switch off and return to the standby screen.

Automatic search: Search the available channels automatically and generate a channel list for user reference.



Channel list: Access to Channel list.

Press left soft key to add new channel, delete the existing channel, or play the selected channel.


Press OK key to edit and input the specific channel you like. If entering out-of-range frequency, "Invalid number" message will be displayed.

List mode: Tune channel by the sequence of the channel list.

Manual mode: Tune channel manually by 0.1 MHz.

Auto mode: Tune channel automatically.

You can press "End" key to switch off and return to the standby screen.

 **Note:** In FM radio operation interface, press up or down navigation key to adjust the volume. You can press "Back" when the radio is switched on to return to the standby screen; where the radio program is still playing with Radio icon displayed on the screen.

5. Recent calls

From the standby screen, press the call key to display the list of dialled numbers. Press the left and right navigation keys to switch between: Outgoing calls, Missed calls and Received calls. In the "Recent calls" menu you can also access the following options: Missed calls, Received calls, Outgoing calls, Call time and Delete all.

5.1. Missed calls, Received calls and Outgoing calls

Select Recent calls > Missed calls/ Received calls/ Outgoing calls to access the submenus of the various call logs. Use the left soft key to access the options as follows:

View: View details of the selected number. You may call from View screen by pressing the left soft key.

Save: Save the selected number.

Call: Call the selected number.

Send message: Send a message to the selected number.

Send contact: Send the selected contact name and number.

Delete: Delete the selected number.



5.2. Call time

Select Recent calls > Call time to display the time record of all received calls, outgoing calls and all calls. The call time of all calls can be set to zero any time by resetting the timer.

5.3. Delete all

Select Recent calls > Delete all to clear all records in Missed calls, Received calls, Outgoing calls and All calls.

6. Contact

The phone can store up to 500 contacts. From the standby mode press the right soft key to display the list of contacts directly.

6.1. Search

Select Contact > Search to search a contact by the following options:

Search by name: Search for a contact name by entering the whole name or part of it.

Search by group: Search for a contact by the group which you have already set. You may search all the contacts stored in UIM card by selecting No group.

6.2. Add

Select Contact > Add to add new contact. If the save location is phone, you can enter Mobile number, home number, office number, fax number, email address, address, website address, memo, group and ring tone. If the save location is UIM card, you can only enter Mobile number and contact name. Save location can be set in Contact > Settings > Save location.

6.3. Delete

Select Contact > Delete to delete the selected contacts. You can select the contact to be deleted by using the left soft key and press OK key to confirm.



6.4. Speed dial

Select Contact > Speed dial to set speed dial number for keys 2 to 9; where key *1* is set for Voice mail number. If the number key has not been set, press the left soft key and select a phone number from Contact. If the number key has been set already, press the left soft key and the following options will be available:

Edit: Edit speed dial number for a key.

Clear: Delete speed dial number for a key.

6.5. Settings

Select Contact > Settings for the options as follows:

Save location: Allow you to choose the save location for a contact.

View mode: Allow you to choose to browse contact only in the UIM card, phone or both.

Copy / Move: Copy or move all records in the UIM card or phone. You can also copy one or several records in contact.

Memory status: View the number of contact stored and total space for the contact in both phone memory and UIM card.

7. Alarm

You can edit up to six alarm clocks. From the standby screen, press Alarm to display the Alarm clock editing screen. Press the left soft key for the following options:

Edit: Edit the Alarm clock status, time and mode. If you have selected 24 hour Time Format, then you can input only 0 – 24 for Hour and 0 – 59 for Minute; if you have selected 12 hour Time Format, you can choose AM or PM for time by pressing OK key, input from 0 – 12 for Hour and 0 – 59 for Minute, if the number you input is out of the range, phone will not display.

Clear: Clear the alarm settings.

Clear All: Clear all alarm settings.



8. Messages

From the standby mode, press left navigation key to access Messages directly.

8.1. New message

Select Messages > New message to access the message editing screen. In the message editing screen, press the left soft key for the following options:

Send: Send a message to a contact.

Insert domain symbol: Add the common network domain in a message.

Insert contact: Add the selected contact details from Contact to a message.

Templates: Add the common phrase to a message.

Insert emotion symbol: Add an expression to a message.

8.2. Inbox

Select Messages > Inbox to access the list of received messages. Press the left soft key for the following options:

View: Review the contents of the current message. From the contents, you can Reply, Delete, Forward, Extract, Call, Copy and Move.

Reply: Send a message to the sender.

Delete: Delete a message.

Forward: Modify the contents of a message and send it.

Call: Call the number of the sender or Callback number.

Copy to phone / UIM card: copy a message to phone or UIM card.

Move to phone / UIM card: move a message to phone or UIM card.

8.3. Outbox

Select Messages > Outbox to access the list of sent messages. Press the left soft key for the following options:

View: Review the detailed contents of a message. From the contents, you can Resend, Forward and Delete.



Resend: Resend a message.

Forward: Modify the contents of a message and send it.

Delete: Delete a message.

8.4. Drafts

Select Messages > Draft to access the list of draft messages. Press the left soft key for the following options:

View: Review the detailed contents of a message. From the contents, you can Delete and Forward.

Delete: Delete a message.

Forward: Modify the contents of a message and send it.

8.5. Voice mail

Select Messages > Voice mail to access the voice messages.

Voice mail: View and receive voice messages.

Voice mail number: Set the voice mail number.

Voice mail notification: Check voice mail notification.

8.6. Templates

Select Messages > Templates to access the list of common used phrases. There are 10 preset phrases in the phone. Press the left soft key for the following options:

Send: Add the selected template into a message.

Edit: Edit a template message.

Add: Add new template message.

8.7. Delete messages

Select Messages > Delete messages to access delete function. You may delete all messages in Inbox, Outbox, Draft, UIM card and phone. Also, you may clear all the messages.



8.8. Settings

Select Messages > Settings to access the following options:

Callback number: Allow you to enter the number which you want the receiver to call you back.

Save location: Allow you to choose the save location for a message.

Message validity: Set the validity of message.

Memory status: View the number of messages stored and total space for the messages in both phone memory and UIM card.

9. Profiles

From the standby mode, press right navigation key to access Profiles directly. You can set the ringing mode, tone and volume for the phone. There are 4 profiles modes available, which are Normal, Silent, Meeting and Outdoor. You can select the left soft key for the following options:

Activate: Activate the selected profile.

Personalise: Set your own volume, ringtone, SMS tone, alarm tone, power on/off tone and alert mode.

Load default: Resume the default profile setting.

10. Entertainment

The phone is embedded with three games: Tetris, Brick Attack and Black Jack. Please refer to the game instructions for details about their operation.

11. Tools

11.1. Stopwatch

Select Tools > Stopwatch to function Stopwatch. Press the left soft key to start counting and the right soft key to stop it. While counting, you can record the time by pressing left soft key. Up to 10 records can be stored.



11.2. Calculator

Allow you to do some basic calculation.

11.3. World time

Allow you to find the time in different cities around the world. Press navigation key to select the city you want.

12. Settings

12.1. Display

Wallpaper: Allow you to choose the wallpaper and set it as a main screen.

Style: Allow you to choose a scheme of display. There are 6 available styles.

Backlight time: Set the backlight time. You can select 10 sec, 30 sec, 50 sec or Always on.

Contrast: Set contrast of the display. You can select dark, light dark, normal, light bright or bright.

12.2. Phone

Language: Allow you to choose language for the phone.

Time format: Allow you to set time format either 12 hr or 24 hr.

Date format: Allow you to set date format. You can select dd/mm/yy, mm/dd/yy or yy/mm/dd.

Key lock: Allow you to activate or deactivate the keypad lock function. If key lock has been activated, you have to press 123 to unlock.

12.3. Call

Answer mode: Allow you to select answer mode option. You can select Send key or Any key.

Headset auto: Set auto-answer call in 5 sec or 10 sec if the headset is plugged in.

Minute alert: Set the minute alert for the call. The alert will sound every 50 seconds in one minute when you activate this function.

Auto redial: Set the automatic redial when call out is failed.

Supplement service: Allow you to set the following options:



- **Call forward:** Allow you to activate or deactivate the call forward function. If this function is activated, the incoming calls are forwarded to a specified number.
- **Call waiting:** Allow you to activate or deactivate the call waiting function. This function is network dependent.

12.4. Auto power on

Allow you to activate or deactivate Auto power on function and set the time when you want the phone to power on automatically.

12.5. Auto power off

Allow you to activate or deactivate Auto power off function, and set the time when you want the phone to power off automatically.

12.6. Security

Select Settings > Security to set phone security. Default phone code is "1234".

Phone lock: Allow you to activate or deactivate the phone lock when power on and change phone code.

PIN setting: Allow you to enable or disable PIN request and PIN code resetting.

Contact lock: Allow you to activate or deactivate the contact lock. The default lock code is similar to phone code, which is "1234".

Recent call lock: Allow you to activate or deactivate the recent call lock. The default lock code is similar to phone code, which is "1234".

SMS lock: Allow you to activate or deactivate the message lock. The default lock code is similar to phone code, which is "1234".

Call barring: Set the restriction of incoming and outgoing calls

13. FAQ

If an anomaly occurs when you are using your mobile phone, please refer to the following table. If the problem remains unsolved, please contact the phone vendor.

FAQ	Item to be checked
The telephone does not charge properly	<p>Make sure that the charger is correctly connected to the phone and the power socket.</p> <p>Make sure you are using a charger specifically designed for this phone.</p>
The phone does not switch on	<p>Check the battery charge level.</p> <p>Make sure the battery is properly installed.</p> <p>Press and hold the ON key until the screen comes on.</p>
The phone card has been inserted but the card information cannot be read	<p>Make sure the UIM card is properly inserted.</p> <p>Make sure your UIM card is valid.</p> <p>Make sure the card's contact face is not dirty, if it is, wipe it with a clean cloth.</p>
The phone displays "Enter PUK number"	<p>Contact the network operator for a PUK number.</p> <p>Unlock the phone using the PUK number.</p>
Unable to dial a number	<p>Make sure you have dialled a valid phone number.</p> <p>Check if your phone is connected to the network.</p>
Poor sound quality	<p>Check if the reception signal is strong enough.</p> <p>If you are inside a building, rotate the phone or move close to a window.</p>
The other party cannot hear you during a call	<p>Make sure the mouthpiece is not blocked.</p>
The receiver volume is low	<p>Check if the receiver volume is set to maximum.</p>
The phone signal is poor or switches off frequently	<p>Make sure the phone antenna is not damaged.</p> <p>Check the phone signal strength.</p> <p>If there is no signal, use your phone in a location where the signal is strong.</p>

FAQ	Item to be checked
The phone displays "out of network" or "network failure"	<p>Check if you are in an area where the signal is weak (in a tunnel or surrounded by building). Move to another location and try again.</p> <p>Make sure you are not trying to use a service that you haven't subscribed to. If you require this service, contact the network for details.</p>
When you cannot connect to the network normally	<p>(1) The network provider does not provide this service or you have not subscribed to this service. Please contact your provider for details on the subscription and use of these services.</p> <p>(2) Incorrect setting. Please set the correct parameters</p>

14. Safety and use

Please read carefully and observe the following regulations to avoid damaging your telephone or using it against the law.

Electronic devices/Health care facilities.

- Turn off your phone when you are near high-precision electronic devices in use to avoid causing malfunction or interfering with their operation (fire alarms, automatic doors and automatic control equipment).
- Turn off your phone in hospitals or places where the use of mobile phones is restricted. Mobile phones affect the normal operation of electronic devices and medical instruments, such as pacemakers, hearing aids and other electronic medical devices.
- Pacemaker manufacturers recommend that mobile phones are kept at least 15 cm away from pacemakers to prevent the phone interference. When using the phone, you should hold it against the ear on the opposite side to the device, to reduce interference.
- Mobile phones should be forbidden inside an operating theatre, Intensive Care Unit (ICU) or Cardiac Care Unit (CCU).
- Pay attention to the settings of the sound volume and the vibration to avoid disturbing the patients.



Flammable or explosive areas

- Turn off your phone near flammable or explosive areas. Do not install/remove or charge the battery or use the phone in these areas to prevent any explosion or fire. Flammable and explosive areas include: chemical plants, facilities with chemical substances or particles in the air (grains, dust and metal powder), petrol stations and fuel depots, fuel storage areas (for example, under a ship's deck), areas with explosion warning signs, areas with "turn off two-way radio equipment" signs and places where you are usually recommended to switch off car engines.

Safety of use in a vehicle

- Please observe the relevant local or national regulations related to the use of mobile phones in a vehicle. Please refrain from using the phone while driving. If you are driving and need to use the phone in an emergency, use a hands-free device (optional purchase) to be safe. Otherwise, park the car before using the phone.
- Do not place your phone on the dashboard or within an airbag deployment area to avoid causing injury to passengers in the car when the bag inflates or bursts.
- Using the phone on an airplane is strictly forbidden. Turn off your phone before you board an aircraft. It is recommended to remove the battery to avoid the phone being turned on accidentally.

Storing environment

- To avoid demagnetizing problem, keep the phone away from magnetic materials, such as magnetic discs and credit cards.
- Ensure that the phone does not come into contact with liquids. If it does, turn it off immediately, remove the battery and quickly contact the vendor.
- Do not store the phone, battery or charger in an environment with a strong magnetic field, such as an electromagnetic pot or a microwave oven, to avoid causing the phone to malfunction, catch fire or explode.
- Do not subject the phone, battery or charger to heavy impact or vibration to avoid battery leakage, phone malfunction, overheating, fire or explosion.



- Do not place sharp metallic items such as needles, near the receiver because the receiver will attract them and you may be injured when using the phone.
- Do not place the phone in the back pocket of your trousers or skirt to avoid damaging it when you sit down.

Child health

- Keep the phone, battery and charger out of the reach of children. Do not let children use the phone, battery or charger without supervision.
- Do not let a child put a battery in his/her mouth to avoid electrolyte poisoning.
- Keep children away from small phone accessories to prevent suffocation or blocking of the oesophagus as a result of swallowing.

Operating environment

- This phone is equipped with a built-in antenna. When the phone is on, unless necessary, do not touch the antenna area (top of the phone) for optimal communication quality.
- Do not use your phone while it is being charged during thunderstorms, or use it outdoors to avoid being struck by lightning or other injury.
- Do not use your mobile phone in dusty, wet, dirty places or places near magnetic fields to prevent malfunction of its internal circuits. Keep the phone as dry as possible. Keep the phone, battery and charger away from water and water vapour and do not clean the phone with a wet cloth to avoid short circuits, malfunction due to corrosion and electric shocks.
- Do not turn in or off the phone against your ear to avoid your ears and body from being impaired.
- To comply with regulations on radio frequency exposure, keep the antenna at least one inch (2.5 cm) away from your body when holding your phone or using its data functions.
- If you feel unwell (epileptic seizures or blackouts) after playing the games with your phone for a long period of time, please seek medical assistance immediately.
- Move your mobile phone away from your ear while using the hands-free mode, because the amplified volume might cause hearing damage.
- Make sure you switched off your phone in areas where mobile phone use is prohibited!

Cleaning and maintenance

- Switch off the phone before cleaning and maintenance. The charger should be unplugged from the power socket and the phone and charger disconnected to prevent any electric shock or short circuiting of the battery or charger.
- Do not wipe the phone or charger using chemical substance (alcohol benzene), chemical agents or abrasive cleaning agents to avoid damaging its parts or causing a malfunction. You may clean with a slightly damp anti-static soft cloth.
- Do not scrape or alter the phone case as paint substances may cause an allergic reaction. If such a reaction occurs, cease using the phone immediately and seek medical help.
- Wipe dust off the power plug and keep it dry to avoid risk of fire.
- If the phone or accessories do not work properly, contact your local vendor.
- Do not dismantle the phone or its accessories yourself.

Protecting the environment

- Please observe the local regulations on phone packaging, battery and used phone disposal and bring them to the collection point for proper recycling. Do not dispose of used phones or batteries in a household rubbish bin.
- Please take your used, unwanted lithium batteries to a designated place. Do not dispose of them in a rubbish bin.



Emergency call

- In an emergency situation, if the phone is on and you are within the network range, it can be used to make an emergency call. However, emergency call numbers may not be reachable on all networks; you should never rely on your mobile phone for emergency calls.
- Using the battery/charger.



- Only use batteries and chargers approved by the manufacturer. Do not use batteries or chargers that are not compatible with your model to avoid any explosion.
- Do not throw a battery in a fire as it might catch fire or explode. Do not cause a short circuit to the charger as it might result in malfunction, smoke or fire.
- Do not place conductors like metals, keys or jewels, against the battery poles or allow them to touch the ends of the battery to avoid short circuiting the battery and causing injury (burns, for example) as a result of battery overheating.
- If the power cable is damaged (wires exposed or broken) or the connection to the plug is loose, do not use it to avoid electric shock, short-circuit of the charger or a fire.
- Do not dismantle the battery or weld the two poles of the battery to prevent the battery from leaking, overheating, catching fire or exploding.
- Keep the charger away from any container of water or other liquids. Infiltration of liquid may cause electric leakage or other malfunction to the charger.
- If the battery leaks, emits smoke or a strange odour, cease use immediately and move it far away from naked flames or people to avoid a fire or injury from explosion.
- Do not charge the battery in a dusty or damp environment and keep the cable away from heated objects.
- The battery is not fully charged when leaving the factory. Therefore, you should charge the battery for two hours before use. Before charging, make sure the charge plug is correctly inserted in the power socket. If it is incorrectly inserted, electric shock might occur and the phone or battery may catch fire or explode. When charging is completed, pull out the charger plug from the power socket, and do not pull the cable.
- If the liquid in the battery splashes into your eyes, do not rub the eyes to avoid damaging your vision, rinse the eyes immediately in clean water and go to a hospital for assistance.
- Do not place heavy objects on the charger cable. Do not damage, twist or pull the cable to avoid causing electric shock or fire.
- When the battery cannot be installed correctly in the phone, do not press down on it heavily to prevent it from leaking or exploding. Do not remove the battery when the phone is on.



- If the battery is distorted, has changed colour or is unusually hot when charging or when it is stored, remove immediately the battery and stop using it or it may leak, become overheated, explode or catch fire.
- If a battery is not used for a long period of time after charging, store it at room temperature.
- Do not touch the power socket, power cable or charger with wet hands to avoid electric shock.
- If water or other liquid enters the charger, immediately disconnect the charger plug from the power socket to prevent it from overheating, catching a fire or malfunction.

Warning: The manufacturer disclaims any liability for damage, which may result as a consequence of improper use of this mobile phone or use contrary to the instructions contained in this manual.

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